



HEWLETT-PACKARD COMPANY  
Intellectual Property Administration  
P. O. Box 272400  
Fort Collins, Colorado 80527-2400

06-06-01

PATENT APPLICATION A

ATTORNEY DOCKET NO. 10004623-1

IN THE U.S. PATENT AND TRADEMARK OFFICE  
Patent Application Transmittal Letter

COMMISSIONER FOR PATENTS  
Washington, D.C. 20231

Sir:

Transmitted herewith for filing under 37 CFR 1.53(b) is a(n):  Utility     Design  
 original patent application,  
 continuation-in-part application



INVENTOR(S): David M. Payne et al

TITLE: Netowrk-Based Technical Support And Diagnostics

ENCLOSURE

Enclosed are:

The Declaration and Power of Attorney.  signed     unsigned or partially signed  
 5 sheets of drawings (one set)     Associate Power of Attorney  
 Form PTO-1449     Information Disclosure Statement and Form PTO-1449  
 Priority document(s)     (Other)    (fee \$ \_\_\_\_\_)

CLAIMS AS FILED BY OTHER THAN A SMALL ENTITY				
(1) FOR	(2) NUMBER FILED	(3) NUMBER EXTRA	(4) RATE	(5) TOTALS
TOTAL CLAIMS	47 — 20	27	X \$18	\$ 486
INDEPENDENT CLAIMS	7 — 3	4	X \$80	\$ 320
ANY MULTIPLE DEPENDENT CLAIMS	0		\$270	\$ 0
			BASIC FEE: Design (\$320.00 ); Utility (\$710.00 )	\$ 710
			TOTAL FILING FEE	\$ 1,516
			OTHER FEES	\$
			TOTAL CHARGES TO DEPOSIT ACCOUNT	\$ 1,516

Charge \$ 1,516 to Deposit Account 08-2025. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16, 1.17, 1.19, 1.20 and 1.21. A duplicate copy of this sheet is enclosed.

"Express Mail" label no. EL737389438US

Date of Deposit June 4, 2001

I hereby certify that this is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to: Commissioner for Patents, Washington, D.C. 20231

Terri Walker

Typed Name: Terri Walker

Respectfully submitted,

David M. Payne et al

By

Steven R. Ormiston

Attorney/Agent for Applicant(s)

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